



August 12, 2020

The Honorable Louis DeJoy
Postmaster General
United States Postal Service
475 L'Enfant Plaza West, Southwest
Washington, D.C. 20260

Dear Postmaster General:

We write to follow up on the letter that was sent on August 6 to you regarding many serious concerns about operational changes that you have implemented since assuming the position of Postmaster General, which have worsened the crisis facing the Postal Service, and specifically have exacerbated a dramatic increase in delayed and undelivered mail impacting mail delivery times and quality of service for Americans. We wrote last week, and sadly, the letter sent today to the Oversight Committee is insufficient.

As you know, the United States Postal Service is a pillar of our American Democracy that is enshrined in the Constitution, which empowers Congress to “establish Post Offices and Post Roads.” The Postal Service provides critical services for the American people: delivering medicine to seniors, paychecks to workers, tax refunds to millions and absentee ballots to voters.

It is always essential that the Postal Service be able to deliver mail in a timely and effective manner. During the once-in-a-century health and economic crisis of COVID-19, the Postal Service’s smooth functioning is a matter of life-or-death, and is critical for protecting lives, livelihoods and the life of our American Democracy.

The House is seriously concerned that you are implementing policies that accelerate the crisis at the Postal Service, including directing Post Offices to no longer treat all election mail as First Class. If implemented now, as the election approaches, this policy will cause further delays to election mail that will disenfranchise voters and put significant financial pressure on election jurisdictions. Because many states have traditionally allowed voters to request absentee ballot applications and absentee ballots within a few days of the election, it is essential that standard delivery times remain short and pricing remain consistent.

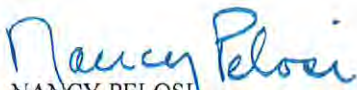
We also remain concerned about a significant operational restructuring, done without any apparent analysis and consultation, which will weaken the ability of the Postal Service to respond to local needs. These changes were made without sufficient consultation with Congress, and include reductions of overtime availability, restrictions on extra mail transportation trips, testing of new mail sorting and delivery policies at hundreds of Post Offices, and the reduction of the number and use of processing equipment at mail processing plants. These changes compound the operational and service delays that you have instituted.

During our meeting with Leader Schumer on August 5, you committed to greater transparency and accountability with the Congress and the American people regarding the changes that you have made, which directly reach into the lives of the American people. We remind you of your pledge to provide documentation of the operational changes that you have and are currently making, and of the Postal Services’ plan to successfully deliver election mail during the 2020 elections.

The Postal Service motto states, “Neither snow nor rain nor heat nor gloom of night stays these couriers from the swift completion of their appointed rounds.” Let us keep the promise provided for in the Constitution to the American people.

We await your swift reply.

Sincerely,


NANCY PELOSI
Speaker of the House

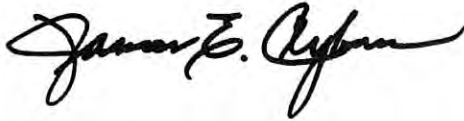

CAROLYN B. MALONEY
Chair, Committee on Oversight



STENY H. HOYER
House Majority Leader



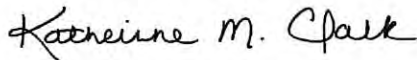
BEN RAY LUJÁN
Assistant to the Speaker



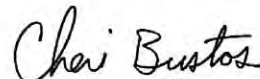
JAMES CLYBURN
House Majority Whip



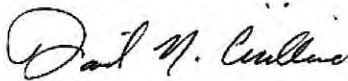
HAKEEM JEFFRIES
Member of Congress



KATHERINE CLARK
Member of Congress



CHERI BUSTOS
Member of Congress



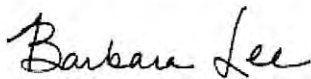
DAVID N. CICILLINE
Member of Congress



DEBBIE DINGELL
Member of Congress



MATT CARTWRIGHT
Member of Congress



BARBARA LEE
Member of Congress



JAMIE RASKIN
Member of Congress



VERONICA ESCOBAR
Member of Congress



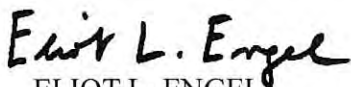
JOE NEGUSE
Member of Congress



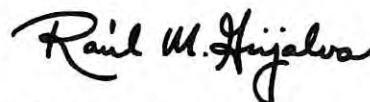
PETER A. DEFAZIO
Member of Congress



THEODORE E. DEUTCH
Member of Congress



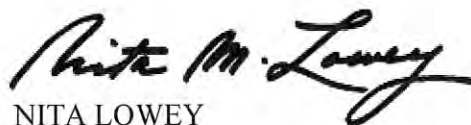
ELIOT L. ENGEL
Member of Congress



RAÚL M. GRIJALVA
Member of Congress



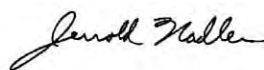
ZOE LOFGREN
Member of Congress



NITA LOWEY
Member of Congress



JAMES P. MCGOVERN
Member of Congress



JERROLD NADLER
Member of Congress




FRANK PALLONE, JR.
Member of Congress



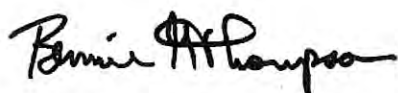
ADAM SCHIFF
Member of Congress



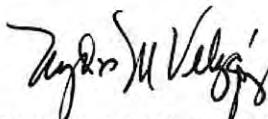
ADAM SMITH
Member of Congress



MARK TAKANO
Member of Congress



BENNIE G. THOMPSON
Member of Congress



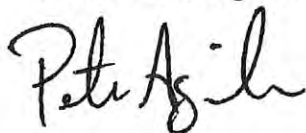
NYDIA M. VELAZQUEZ
Member of Congress



JOHN YARMUTH
Member of Congress



ALMA ADAMS
Member of Congress



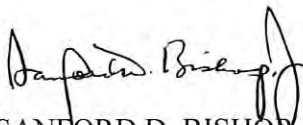
PETE AGUILAR
Member of Congress



COLLIN ALLRED
Member of Congress



NANETTE DIAZ BARRAGAN
Member of Congress



SANFORD D. BISHOP, JR.
Member of Congress

LISA BLUNT ROCHESTER
Member of Congress

SUZANNE BONAMICI
Member of Congress

BRENDAN BOYLE
Member of Congress

ANTHONY G. BROWN
Member of Congress

SALUD O. CARBAJAL
Member of Congress

ANDRE CARSON

ANDRÉ CARSON
Member of Congress

SEAN CASTEN
Member of Congress

JOAQUIN CASTRO
Member of Congress

JUDY CHU
Member of Congress

GILBERT R. CISNEROS
Member of Congress

EMANUEL CLEAVER, II.
Member of Congress

GERALD E. CONNOLLY
Member of Congress

JIM COSTA
Member of Congress

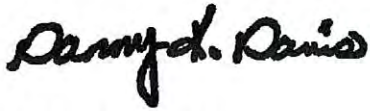
JOE COURTNEY
Member of Congress



TJ COX
Member of Congress



ANGIE CRAIG
Member of Congress



DANNY K. DAVIS
Member of Congress



SUSAN DAVIS
Member of Congress



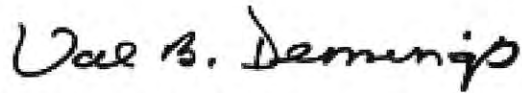
MADELEINE DEAN
Member of Congress



DIANE DEGETTE
Member of Congress



SUZAN DELBENE
Member of Congress



VAL DEMINGS
Member of Congress



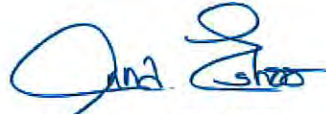
MARK DESAULNIER
Member of Congress



LLOYD DOGGETT
Member of Congress



MIKE DOYLE
Member of Congress



ANNA G. ESHOO
Member of Congress



DWIGHT EVANS
Member of Congress



ABBY FINKENAUER
Member of Congress



LIZZIE FLETCHER
Member of Congress



BILL FOSTER
Member of Congress



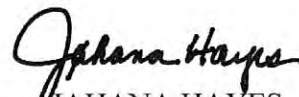
JOHN GARAMENDI
Member of Congress



DEB HAALAND
Member of Congress



ALCEE L. HASTINGS
Member of Congress



JAHANA HAYES
Member of Congress



DENNY HECK
Member of Congress



BRIAN HIGGINS
Member of Congress



ELEANOR HOLMES NORTON
Member of Congress



JARED HUFFMAN
Member of Congress



SHELIA JACKSON LEE
Member of Congress



PRAMILA JAYAPAL
Member of Congress



MARCY KAPTUR
Member of Congress



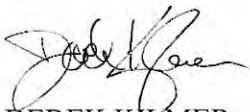
ROBIN L. KELLY
Member of Congress



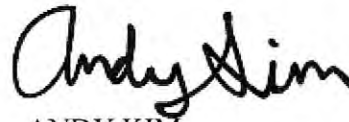
JOSEPH P. KENNEDY, III.
Member of Congress



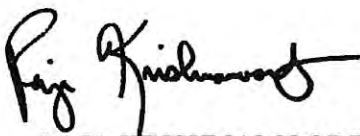
DAN KILDEE
Member of Congress



DEREK KHLMER
Member of Congress



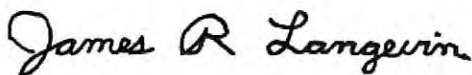
ANDY KIM
Member of Congress



RAJA KRISHNAMOORTHY
Member of Congress



CONOR LAMB
Member of Congress



JAMES R. LANGEVIN
Member of Congress



RICK LARSEN
Member of Congress



JOHN B. LARSON
Member of Congress



BRENDA LAWRENCE
Member of Congress



ANDY LEVIN
Member of Congress



MIKE LEVIN
Member of Congress



STEPHEN F. LYNCH
Member of Congress



TOM MALINOWSKI
Member of Congress



DORIS MATSUI
Member of Congress



GWENDOLYNEE MOORE
Member of Congress



DEBBIE MUCARSEL-POWELL
Member of Congress



GRACE F. NAPOLITANO
Member of Congress



TOM O'HALLERAN
Member of Congress



ILHAN OMAR
Member of Congress



JIMMY PANETTA
Member of Congress



CHRIS PAPPAS
Member of Congress



BILL PASCRELL, JR.
Member of Congress



DONALD M. PAYNE, JR.
Member of Congress



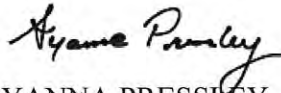
ED PERLMUTTER
Member of Congress



CHELLIE PINGREE
Member of Congress



MARK POCAN
Member of Congress



AYANNA PRESSLEY
Member of Congress



MIKE QUIGLEY
Member of Congress



DAVID PRICE
Member of Congress



CEDRIC RICHMOND
Member of Congress



MAX ROSE
Member of Congress



HARLEY ROUDA
Member of Congress



DUTCH RUPPERSBERGER
Member of Congress



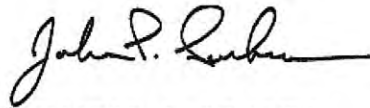
BOBBY L. RUSH
Member of Congress



TIM RYAN
Member of Congress

GREGORIO KILILI CAMACHO SABLÁN

GREGORIO KILILI CAMACHO SABLÁN
Member of Congress



JOHN P. SARBANES
Member of Congress



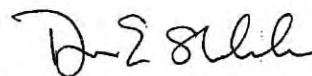
MARY GAY SCANLON
Member of Congress



BRAD SCHNEIDER
Member of Congress



DAVID SCOTT
Member of Congress




DONNA E. SHALALA
Member of Congress

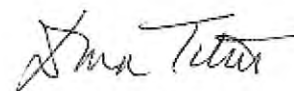

BRAD SHERMAN
Member of Congress

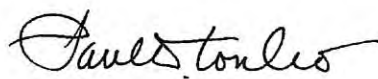

MIKIE SHERRILL
Member of Congress


ALBIO SIRES
Member of Congress



JACKIE SPEIER
Member of Congress

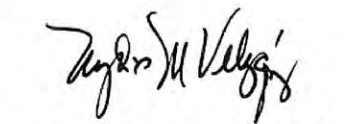

THOMAS R. SUOZZI
Member of Congress


DINA TITUS
Member of Congress



PAUL D. TONKO
Member of Congress


DAVID TRONE
Member of Congress

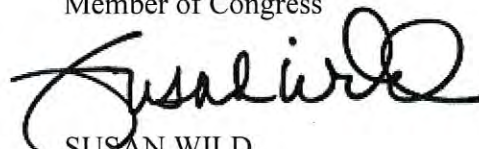

FILEMON VELA
Member of Congress



NYDIA M. VELÁZQUEZ
Member of Congress


DEBBIE WASSERMAN SCHULTZ
Member of Congress



BONNIE WATSON COLEMAN
Member of Congress


PETER WELCH
Member of Congress


SUSAN WILD
Member of Congress


CINDY AXNE
Member of Congress


EDDIE BERNICE JOHNSON
Member of Congress


DON BEYER
Member of Congress


EARL BLUMENAUER
Member of Congress

JULIA BROWNLEY
Member of Congress

TONY CÁRDENAS
Member of Congress

ED CASE
Member of Congress

CHARLIE CRIST
Member of Congress

JASON CROW
Member of Congress

MARCIA FUDGE
Member of Congress

RUBEN GALLEGO
Member of Congress

SYLVIA GARCIA
Member of Congress

JIMMY GOMEZ
Member of Congress

JIM HIMES
Member of Congress

STEPHEN HORSFORD
Member of Congress

ANN MCLANE KUSTER
Member of Congress

DANIEL W. LIPINSKI
Member of Congress

DAVE LOEBSACK
Member of Congress



ALAN LOWENTHAL
Member of Congress



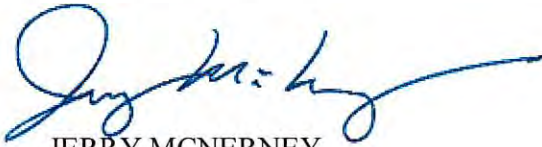
SEAN PATRICK MALONEY
Member of Congress



BETTY MCCOLLUM
Member of Congress



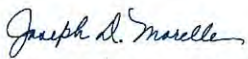
A. DONALD MCEACHIN
Member of Congress



JERRY MCNERNEY
Member of Congress



KWEISI MFUME
Member of Congress



JOSEPH D. MORELLE
Member of Congress



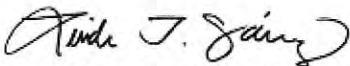
RICHARD E. NEAL
Member of Congress



DONALD NORCROSS
Member of Congress



KATHLEEN RICE
Member of Congress



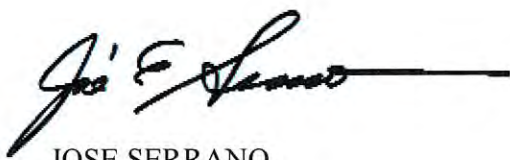
LINDA T. SÁNCHEZ
Member of Congress



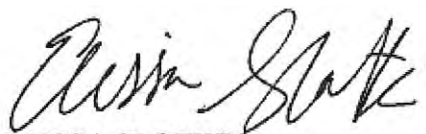
JAN SCHAKOWSKY
Member of Congress

ROBERT C. "BOBBY" SCOTT

ROBERT C. "BOBBY" SCOTT
Member of Congress



JOSE SERRANO
Member of Congress



ELISSA SLOTKIN
Member of Congress



GREG STANTON
Member of Congress



ERIC SWALWELL
Member of Congress



MIKE THOMPSON
Member of Congress



RASHIDA TLAIB
Member of Congress



NORMA J. TORRES
Member of Congress



LORI TRAHAN
Member of Congress



MARC VEASEY
Member of Congress



MAXINE WATERS
Member of Congress



JENNIFER WEXTON
Member of Congress



FREDERICA S. WILSON
Member of Congress